RETAIL ENERGY CODE

THEFT ISSUES GROUP

30 JULY 2025

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WELCOME, INTRODUCTIONS AND CONFIRMATION OF AGENDA

CHAIR

AGENDA FOR TODAY

	TITLE	PAPER REF.	TIME	LEAD
1	**Welcome and Introduction**	Verbal	10:00	Chair
2	**Confirmation of the Agenda**	Verbal	10:05	Chair
3	**Approval of Previous Minutes**	Verbal	10:10	Chair
4	**Review of Actions Log**	RECTIG_25_0730_04	10:15	Chair
5	**I0253 – Theft - DNO/Networks not providing photos**	RECTIG_25_0730_05	10:20	Mica Thomas
6	**I0265 - Theft Calculator Usage and Sustainability Assessment**	RECTIG_25_0730_06	10:35	Aiyesha Andrade (RECCo)
7	**Validating Alternative Energy Theft Calculation Methods**	RECTIG_25_0730_07	10:55	Rosalind Timperley (RTS)
8	**Update following Energy Theft Workshop**	Verbal	11:15	Jon Dixon (RECCo)
9	**White paper**	RECTIG_25_0730_09	11:25	Jon Dixon (RECCo)
10	**Change update**	Verbal	12:10	Mica Thomas
11	**Future meetings**	Verbal	12:15	Chair
12	**Any Other Business**	Verbal	12:20	Chair

ACTIONS LOG

ACTION REF.	ACTION	OWNER(S)	TARGET DATE	UPDATE	STATUS
RECTIG_25_0129_08_02	The Code Manager to reach out to DNO's and understand their appetite for receiving a report for settlement purposes.	Code Manager	28 May 2025	An update will be provided in the meeting.	To Be Closed.
RECTIG_25_0430_05_01	RECCo to circulate a draft agenda for the workshop to discuss the strategic review and prioritisation of theft project.	RECCo	28 May 2025	An update will be provided in the meeting.	Closed

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I0253 – DNO/NETWORKS NOT PROVIDING PHOTOS

MICA THOMAS

I0253- THEFT - DNO/NETWORKS NOT PROVIDING PHOTOS

I0253- Theft - DNO/Networks not providing photos	
Summary	When a Distribution Network Operator (DNO) attends to a Site where a suspected Energy Theft has been reported, they make the Site safe. When attending there is no current obligation for them to take images. Without these images Suppliers may not be able to then qualify for the Theft Detection Incentive Scheme (TDIS).
Problem Statement	Suppliers are not able to prove Energy Theft at Sites where a DNO/GT has attended to make the Metering Asset safe prior. This is impacting their ability to apply to the TDIS as not all the relevant steps are being taken that are required for a Confirmed Energy Theft.
Cross Code Impact	There is no Cross-Code Impact

QUESTIONS TO THE TIG

- Do members currently receive images from DNOs/GTs?
- Do members think this is currently a problem with both fuels?
- What are members views of the current Confirmed Energy Theft process?
- Are members actively using SDEP for Data Transfers when sharing images?
- Does the issue of DNOs not providing images directly impact suppliers and their ability to make a TDIS claim?
- Are there any other issues you would like the Code Manager to consider as part of this solution?

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DNO/Networks not providing images questions:

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I0265 - THEFT CALCULATOR USAGE AND SUSTAINABILITY ASSESSMENT

AIYESHA ANDRADE

BACKGROUND

- Parties requested the addition of modules, business types and custom appliances
- Unclear on the utilisation of the Theft Assessment Calculators
- Anecdotal evidence and a live derogation suggests some Parties are struggling with the current calculators
- Issue impacts accuracy of theft assessments, electricity settlements and gas reconciliations

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Theft Calculator usage

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Have anything further to add?

Email us at: Theft@retailenergycode.co.uk

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VALIDATING ALTERNATIVE ENERGY THEFT CALCULATION METHODS

ROZ TIMPERLEY

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UPDATE FOLLOWING ENERGY THEFT WORKSHOP

JON DIXON

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WHITE PAPER: ENERGY THEFT REDUCTION DISCUSSIONS

JON DIXON

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CHANGE UPDATE

MICA THOMAS

CHANGE UPDATE

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REF	TITLE	STAGE	TIG MEETING	COMMENT
R0173	Improvements to the TDIS	Awaiting Implementation	N/A	Awaiting progression of R0259
I0175	Introducing a Reasonable Endeavours Scheme within the REC	Assessment	TBC	Presented at TIG at its meeting in May.
I0176	Creation of an Energy Theft Detection and Resolution Body	Assessment	June*	Included in the White Paper (was discussed at the Energy Theft Workshop)
I0187	Schedule 8 Review and Best Practice Guidance Development	Definition	July/August	I0187 legal drafting has now commenced. The Code Manager will now review all submissions from previous engagement to red-line/update Schedule 8. Once this drafting has been complete, the Code Manager will provide an update to the TIG and issue the drafting for a Party Impact Assessment.
R0212	Protecting Crimestoppers and their Contacts	Awaiting Implementation	N/A	Awaiting Implementation
R0259	Update to R0173 Implementation Date	Appeal	N/A	Appeal Window - Open
I0253	Theft - DNO/Networks not providing photos	Assessment	July	To be discussed at July TIG meeting.
I0265	Theft Calculator Usage and Suitability Assessment	Assessment	July	To be discussed at July TIG meeting.

IMPLEMENTED CHANGES

	TITLE	STAGE	TIG MEETING	COMMENT
R0225	Clarification on TDIS portfolio transfers on sale	Implemented	N/A	Implemented
R0233	Introduction of an Energy Theft Unit (ETU) under the REC	Implemented	N/A	Implemented
R0234	Introduction of an Energy Theft Referral Assessment Service under the REC	Implemented	N/A	Implemented

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FUTURE MEETINGS

CHAIR

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ANY OTHER BUSINESS

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